

Appendix A

WAC 480-120-083 Notice of Cessation of Certain Telecommunications Services

(1) No telecommunications company may cease to provide a covered service in the state of Washington unless it first provides written notice to the [following parties](#):

- [The](#) commission,
- [t](#)~~The~~ state 911 program,
- [t](#)~~To~~ each of its customers that is a telecommunications company, [and](#)
- [To each of its suppliers when the supplier provides the carrier with unbundled networks elements and such elements are part of a furnished service provided to some or all of the telecommunications company's customers. Notice must be provided at least thirty days before the company ceases to provide service.](#)
- [To each of its suppliers when the supplier provides the carrier with resold telecommunications service and resold service is part of a furnished service provided to some or all of the telecommunications company's customers. Notice must be provided at least thirty days before the company ceases to provide service.](#)
- [t](#)~~To~~ each of its customers for a covered service of its intention at least 30 days before it ceases to provide service.
- [To the national number administrator authorizing the release of all assigned telephone numbers to other telecommunication companies and releasing all unassigned telephone numbers to the number administrator.](#)

(a) For purposes of this section, "covered service" means local exchange service, private branch exchange service (PBX), Centrex service, and private line service.

(b) The notice to the commission and the state 911 program must, at a minimum, include the name of the company, the date covered service will cease, and the number of customers and their location described by exchange or by city and county.

(c) The notice to customers must, at a minimum, include the date covered service will cease and telephone contact information for a customer or a customer's representative to obtain service information needed to establish service with another company.

[\(d\) The notice to suppliers must, at a minimum include the date covered service will cease, identification of the unbundled network element components in relationship to the service information provided to the customer when such information differs from the supplier's identification information of such services as billed to the company ceasing business. The notice must also include telephone contact information to enable the supplier to obtain unbundled network elements service and circuit design information needed to establish service for a customer who will no longer receive service from the telecommunications company ceasing business.](#)

(e) The notice to the national number administrator, authorizing the release of all assigned telephone numbers to other telecommunication companies, shall include identification of all working telephone numbers assigned to customers, identification of all unassigned or administrative numbers available for reassignment to other providers and the date such unassigned numbers will be available for reassignment. The telecommunications company ceasing business shall authorize the release of each individual assigned customer telephone number(s) to each telecommunications company selected by each customer to replace service from the company ceasing to provide service.

(2) A company ceasing a covered service must inform the commission and the state 911 program within twenty-four hours of the cessation of the covered service of the number and location of customers, by exchange or by city and county, that remained as customers for the covered service when service ceased.

(3) A company ceasing a covered service must inform its suppliers (when the supplier provides the carrier with unbundled networks elements and such elements are part of a furnished service provided to some or all of the telecommunications company's customers and /or the supplier provides the carrier with resold telecommunications service and such service is part of a furnished service provided to some or all of the telecommunications company's customers) within forty-eight hours prior to the cessation of the covered service of the number and location of customers, by exchange or by city and county, that remain as customers for the covered service. The company ceasing business must provide any relevant service identification information necessary to continue the provision of service to their prior customers where such furnished service included services provided by the supplier. For example, if the supplier identifies an unbundled loop with a circuit identification number that is unknown to the customer of the company ceasing business, the company ceasing service must provide the supplier with the customer telephone number assigned to the unbundled loop circuit identification number of the supplier.

—(34) This rule does not apply to:

(a) Services offered by tariff that are subject to the statutory notice requirements of RCW 80.36.110;

(b) Termination of a service as provided for by the terms of a contract between the company and the customer when the notice provision for termination is 30 days or longer;

(c) Discontinuance of service to an individual customer in compliance with WAC 480-120-081; and

(d) Cessation of a service when the terminated service is replaced, without interruption, by a comparable service.